## Conflict sensitivity

**Context:** Syrian refugees and host community in poor urban areas, Tripoli

### Dividers

**Systems and institutions**
- Army and checkpoints (Syr. v. leb)
- Municipalities (governance systems) formal community committees = no Syrians.
- Rental markets/Landlords
- Access to work (work permit), sectors (markets, construction) Syrian v. Lebanese
- New labour law $2000 for Syrians
- Limited school hours (for Syrian children)
- Lack of job opportunities
- INGO interventions (unequal support to Syrian and Lebanese)
- UNHCR rental grants skew market
- Registering as refugee / conditions/othering
- Support/Against Syrian regime

**Attitudes and actions**
- Neighbourhood Disputes (jealousy)
- Incited violence (Tabbaneh and Jabal)
- Tensions - perception that Lebanese men now marrying Syrian women as dowry cheaper.
- Host community anger at being neglected
- Government seen to be sending Syr. Too poorer areas of Tripoli/country.
- Perception that Syrians are taking jobs as they accept less pay
- Some areas not accepting of outsiders

**Experiences**
- Different access to work
- Restricted movement (men – police)
- Women isolated in homes, Syrians less integrated
- Syrian soldiers and politicians involved in Lebanon Syrian presence in Leb – animosity

**Symbols and Occasions**
- Alawite/ Sunni clashes
- Politician flags/posters
- Rallies, election days

### Intervention

**CARE International**

**Akkarouna**
- BPRM
- Tripoli

**Method:** Area based approach

### Connectors

**Systems and institutions**
- Religion (Sunni)
- Language and culture, food
- Grass roots organisations
- Community based organisations
- Established committees
- Rentals rights/ HLP awareness
- Conflict mediation training

**Attitudes and actions**
- Function of communities
- Gender equality
- Protection
- Quality of housing
- Social cohesion

**Experiences**
- Local Partners
- Local economy

**Symbols and Occasions**
- Eid Mabrouk/Mosques/place of worship
- Committee meetings
- Trainings (PASSA)
- Awareness sessions
- Communal works
- Street lighting - visible improvements