



The ALERT Platform in CARE

The Alert Platform is an online Emergency Preparedness tool. It has three optional modules:

1. Risk monitoring (including setting alert levels)
2. Emergency preparedness actions
3. Response plans

The platform has the potential to make CARE's emergency preparedness processes simpler, more effective, and more accountable. There is considerable flexibility in what parts of the platform are used, and how they are used. The platform also allows CARE's partners to be actively involved in emergency preparedness planning. It is being piloted during 2017 in the Philippines and Kenya, but other offices may use it if they wish to.

Risk monitoring

The platform allows Country Offices to identify relevant hazards and indicators to monitor. This offers a structured way to monitor risks and raise alerts. This can be done together with partners and peer agencies using networked risk monitoring, if desired.



Emergency preparedness actions

The platform allows CARE to set federation-wide Minimum Preparedness Actions, and for Country Offices to set locally chosen Minimum and Advanced Preparedness Actions. The platform also allows CARE to monitor compliance with the preparedness commitments of the Core Humanitarian Standard.

- Minimum preparedness actions are those things that must be in place for CARE to be able to mount effective responses, such as having an Emergency Preparedness Plan in place.
- Advanced preparedness actions are those things that should be done in order to prepare for or initiate a particular response, so are usually linked to particular identified hazards. These only become active during an emergency.



Minimum Preparedness



Advanced preparedness



CHS Preparedness

The platform will remind people to perform actions when they are due, and will highlight when minimum preparedness actions are not in place. Because of this, it has the potential to change EPPs from a once-a-year workshop to a continual process of preparedness. Lead members will be able to see the preparedness status of country offices. It will also allow offices to track their performance against the Core Humanitarian Standard.

Response plans

Where Country Offices prepare particular response scenarios, they can use the platform to prepare outline response plans in varying levels of detail. These offer the potential to simplify the proposal development process for foreseeable and seasonal emergency responses.

Network functionality

Network functionality is included on the platform. This will offer the potential for agencies to share their risk monitoring, pre-positioned stock levels, response plans and more with partners and peers, if they choose to.

Find out more: <http://portal.alertpreparedness.org/>

Log in and use the platform: <https://platform.alertpreparedness.org/>

How to use ALERT

Alert is largely based on CARE's existing Emergency Preparedness Planning protocols. It should not cause major changes to how Country Offices currently approach EPPs. However, it will require training on how to use the platform and decisions at each Country Office as to which parts of the platform will be used.

As a minimum, Country Offices that use the Alert Platform should use the Minimum Preparedness Actions to ensure they comply with CARE's preparedness guidance.

Setting up the platform

During the initial pilots the platform is administered for CARE by Tom Newby at CARE International UK. To have Alert set up for your Country Office you need to contact him (newby@careinternational.org) and provide the following information:

1. Country Administrator: Name & email address. This is the person responsible for ensuring the basic information on the ALERT platform remains up to date.
2. Emergency Response Team Leader: Name & email address. This is the person responsible for emergency preparedness planning in the Country Office.

Note that although the two roles above can be performed by the same person, they must have two separate email addresses so they can have separate log-ins (this will be changed in a future update).

Accessing support

Manuals and training workshop outlines are available on the project website under the resources tab.

Tom Newby (newby@careinternational.org) can provide limited support on how to use and roll out the system, or if funding is in place, can facilitate training on the platform (as part of an EPP workshop if required).

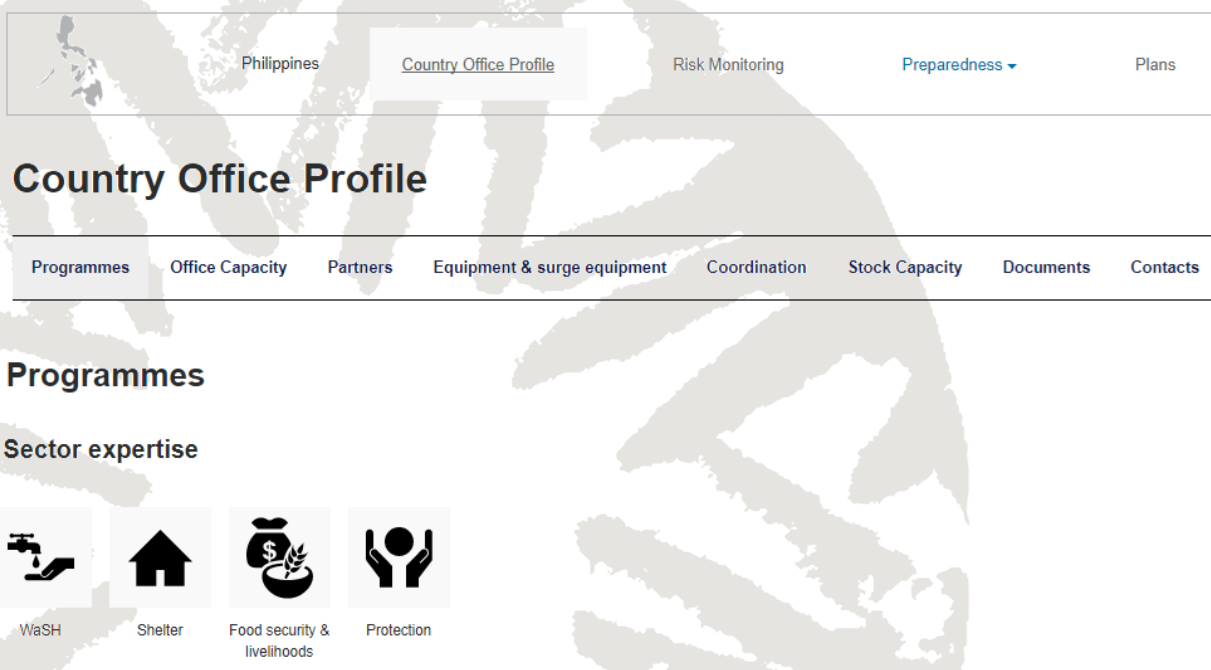


Figure 1: Example Country Office Profile page on Alert