



## CARE Logistics Menu of Services

**Overview:** Our goal is to support timely, effective, equitable (assuring program participants will have equitable access to deliveries through logistics services) and accountable emergency response through the provision of responsive and efficient logistics services and expertise using collaborative and partnership approaches with a focus on preparedness and capacity building.



### **Our Services**

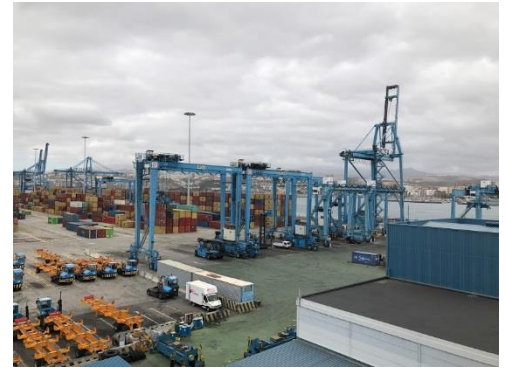
**Surge Support:** In an emergency response, especially in its early stages, it is vital that logistics systems are set up quickly and effectively. However, designing and implementing these systems competes with time restraints and urgent demands from the field sites. The need for effective logistics systems is too often underestimated. If the right procedures are not put in place early, problems will develop that will be difficult to sort out later and can seriously affect the agency's capacity to respond. Long-term damage to programmes can be caused by mistakes made early on when resources are stretched. A comprehensive analysis of After Action Reviews between 2012 and 2016 shows that a lack of investment in additional logistics and procurement functions is a mistake too often made, both rapid onset emergencies as well as slow onset and protracted crises.

**Preparedness:** Adequate consideration of logistics issues during preparedness and contingency planning greatly assists the rapid mobilisation of logistics operations in response to an emergency. Logisticians can be deployed to strengthen country office level preparedness by ensuring strong systems are in place and logistics staff are properly trained. Deployed logisticians can also help pre-identify multiple vendors for surge needs such as transportation, warehousing, and lodging.

**Capacity Building:** CARE has a tailored 5-day Supply Chain Management workshop, which covers technical areas such as procurement, warehousing, inventory management, fleet management, transport, and emergency preparedness. In addition, the workshop focuses on strengthening

communication, coordination, and collaboration between program and program support and identifying and addressing common pain points.

**Remote Support:** CARE Logisticians may also be available for ad hoc support including but not limited to review of SOPs, technical advice, and recruitment. In addition, the Procurement team is available to support on international procurement as necessary.



## Our Team

**Rachel Stroly, Logistics Manager:** Based in Atlanta. Responsible for the management of CARE's prepositioned supplies, oversight of logistics roster (RED), CARE Emergency Toolkit content and technical advice around supply chain, coordinating logistics deployments with CEG, capacity building, and progressing CARE's logistics learning agenda.

**Tim Allan, Emergency Response Specialist- Logistics:** Home-based. Primary responsibility is to deploy to emergency responses to support country offices in the effective and efficient scale up of programming. Also available for deployments related to preparedness, systems strengthening, and capacity building. Previous deployments include but are not limited to: Lebanon, Philippines, South Sudan, Turkey, Vanuatu, Nepal, Papua New Guinea, and Syria.

**Joe Abdo, Emergency Response Specialist- Logistics:** Home-based. Primary responsibility is to deploy to emergency responses to support country offices in the effective and efficient scale up of programming. Also available for deployments related to preparedness, systems strengthening, and capacity building. Fluent in French and Arabic. Previous deployments include but are not limited to: Jordan, Nepal, Chad, Niger, Yemen, Iraq, and Nigeria.

**Joanne Rivera, Procurement Manager:** Based in Atlanta. Responsible for the management of global procurement services, global risk insurance management, and specific procurement services to all CARE CI member partners and country offices. This includes improving CARE's capacity to project and plan for meeting the organization's longer-term needs by obtaining the best value for the funds spent, as well as improve processes and policies to support CARE International member partners and country offices.

More information on other logistics services, such as access to free international shipping, prepositioned supplies in Dubai, master contracts for international shipping (ocean and air), in-country transport, in-country warehousing, customs clearance, selected relief items, and CARE's 5-day Supply Chain Management workshop, is available. Please contact Rachel Stroly ([rachel.stroly@care.org](mailto:rachel.stroly@care.org)) for details.

1. For more Logistics resources and templates visit [www.careemergencytoolkit.org/programme-support/15-logistics/](http://www.careemergencytoolkit.org/programme-support/15-logistics/)
2. For more Procurement information and templates visit [www.careemergencytoolkit.org/programme-support/16-procurement/](http://www.careemergencytoolkit.org/programme-support/16-procurement/)
3. For general comments and questions please send an email to [emergencylogistics@careinternational.org](mailto:emergencylogistics@careinternational.org)