CARE COVID 19 RAPID NEED ASSESSMENT - INDIVIDUAL INTERVIEWS

This tool is a proposition to allow CO MEAL teams to save time on building questionnaire. The sections in Yellow must be edited by the CO's MEAL team to adapt to the context. The sections in Green are optional. **All sections are free to edit,** delete, and adjust to fit the requirement of the CO's MEAL team. The tool is available in Excel format to upload in Kobo.

The purpose of the tool is to conduct individual interviews about COVID 19. The main objective is to conduct a quick KAP and assess:

- people understanding of the symptoms, the contamination vectors and prevention barriers to COVID 19 and access to information
- people access to water and hygiene supplies and hygiene practices
- people understand and practice on social distancing and its impact on daily life (including GBV risks and mental health to some extent)
- people access to health services

At the same time, the tool is designed to share key information with the respondent about the COVID 19 based on WHO key messages. This might need to be updated regularly. The tool can also be used to register potential beneficiaries (with optional questions).

The purpose of the survey is not to conduct a deep multisector need assessment, nor to assess the prevalence of symptoms in the community. The focus of the need assessment should be on need to know information- If data is available from existing projects, partners or secondary sources, prioritize it for analysis and program design, and additional data collection should only be collected when there is no/ limited data is available.

During this global pandemic, our top priority is to **Do No Harm**. When possible, we should prefer remote monitoring tools such as phone interview or other internet-based communications platforms (e.g. Skype, WhatsApp, etc.). CARE might use cell phone numbers from beneficiaries registered in current programs, from community committees' members, from local authorities etc. The below questionnaire is aiming to be a simple survey to reduce time commitment as participants are more likely to hang up or not complete longer surveys.

If you must access a program site and conduct person-to-person interview, you must ensure to respect guidance to avoid transmitting COVID-19:

- Maintain social distancing to protect staff and respondent from contamination, with at least 1.5-2 meters distance between yourself and others, specifically anyone who is coughing or sneezing,. If the respondent is coughing and sneezing, they might be excused for the purpose of this interview.
- Ensure you prevent crowd gathering and do not conduct focus group discussions.
- Use of Personal Protective Equipment (PPE) if necessary and as per national guidance (eg. for health workers and sick patients)
- Wash your hands frequently with soap and water or use a hand sanitizer with >60% alcohol
- Avoid touching your eyes, nose and mouth
- Practice respiratory hygiene: cover your mouth and nose with a bent elbow or tissue when coughing or sneezing. Dispose used tissue immediately
- If you are sick, stay at home and monitor your symptoms.

Remember that interviewer should come trained and equipped with information on GBV referral pathways should the person ask for additional information.

ENUMERATOR INFORMATION			
Enumerator Name	Insert list of names	Select one	
Enumerator Gender	MaleFemaleOther	Select one	
Date of interview			
CONSENT			
Read the following key messages: Greetings My name is, and I work for CARE (or based on the CO introduction protocols if CARE has zero visibility policy). We are a humanitarian organization. I would like to share some information with you about COVID 19 and to ask you some questions about your household needs in this challenging time. The aim is to better understand the situation related to COVID 19 and to understand how CARE and its partners can support to improve the situation. However, at this stage this does not mean we will be able to provide support. We are looking for funding and checking the best options to respond to the needs in the community. It should take approximatively xxx minutes. You may stop the interview at any point in time and you may choose to not answer questions if you don't feel comfortable doing so.			
Are you comfortable to participate in this survey? Do you give me your consent to continue the	YesNo	Select one.	

Read key messages about CARE:

survey?

CARE mandate is to address human suffering, protect life and health and ensure respect and dignity for all human beings (men, women, girls and boys). We provide support in [list all relevant sectors and activities conducted by CARE, especially linked to COVID 19] depending on needs and available funding. We make no distinction based on nationality, race, gender, age, religious belief, class or political opinions. But we try to reach the most vulnerable and the people with the greatest need. CARE [and partners] is different from and independent from the government, the army, religious groups, political groups and private interests. All assistance is provided free of charge. You will never be asked to provide sex, money, or other favours in exchange for receiving goods, food or services. CARE [and partners] welcomes any types of suggestions and feedback about the activities of our projects, about the behaviour of our staff, volunteers or partners. Anyone can share their concerns including women and girls. You can decide to remain anonymous but this means we cannot respond back to you.

RESPONDENT PROFIL		
2. Geographical location level 1 (eg Regions)	Insert list	Select one or Free Typing
3. Geographical location level 2 (eg Districts, Province, etc)	Insert list	Select one or Free Typing
4. Geographical location level 3 (eg City, Village, Camp)	Insert list	Select one or Free Typing

5. Geographical location level 4	Insert list	Select one or
		Free Typing
		7. 0
6. What is your age?		Type number.
7. What is your gender?	Female	Select one
	Male	
	Other	
	None	Select one.
8. What is the level of education of	Primary	
the head of household?	 Secondary 	
the fiedd of fieddefiold:	 University 	
	Other	
	 Local permanent resident/ Host 	Select one
	Refugee	
9. What is the status of the	Returnee	
9. What is the status of the household?	Internally Displaced	
nousenoid?	Migrant workers	
	Other	
	List to be adapted by CO	
10. What is your name?		Type text.
		Optional for
		targeting
		purposes
11. What is your contact #?		Type number.
		Optional for
		targeting
		purposes
12. What is your ID #?		Type text.
		Optional for
		targeting
12. Are you the head of the	. Voc	purposes Soloct one
13. Are you the head of the household?	• Yes	Select one. Optional for
nousenolu:	No Don't know	targeting
	Don't know	purposes
14. If no Q13, what is the age of the		Type number.
household head?		Optional for
		targeting
		purposes
15. If no Q13, what is the gender of	Female	Select one.
the household head?	Male	Optional for
_	Other	targeting
		purposes
	 Monogamous marriage 	Select one.
16. What is the marital status of the	 Polygamous marriage 	Optional for
head of household?	 Windowed 	targeting
	Single	purposes

	Divorced	
17. What type of shelter do you live in?	 Other Permanent shelter (eg apartment, flat, house with adequate conditions) Temporary shelter (eg Emergency shelter (eg plastic 	Select one. Optional for targeting purposes
18. Composition of the household	sheetings) List to be adapted by CO CO to clarify the definition of	Type number.
# of boys 0-59 months # of girls 0-59 months # of boys 5-10 years # of girls 5-10 years # of boys 10-14 years # of girls 10-14 years # of boys 15-18 years # of men 18-59 years # of women 18-59 years # of men +60 years # of women +60 years (automatic calculation of totals on kobo)	household based on contact	Optional for targeting purposes
19. How many pregnant or lactating women and girls are there in the household?		Type number. Optional for targeting purposes
 20. Does anyone in your household have: difficulty seeing, even if wearing glasses difficulty hearing, even if using a hearing aid difficulty walking or climbing steps difficulty remembering or concentrating difficulty (with self-care such as) washing all over or dressing difficulty communicating, for example understanding or being understood 	 No - no difficulty Yes – some difficulty Yes – a lot of difficulty Cannot do at all 	Select one. Optional for targeting purposes
21. If yes in Q20, how many people have such difficulties?		Type number. Optional for targeting purposes

 22. Does anyone in your household have underlying health conditions such as chronic lung disease, moderate to severe asthma, history of heavy smoking, cancer, diabetes, obesity, immune deficiencies? 23. If yes in Q22, how many people have such underlying health conditions 	•	Yes No Don't know	Select one. Optional for targeting purposes Type. Optional for targeting purposes
COMMUNICATION AND AWARENESS	S		
24. Did you receive any COVID 19 related information or awareness messages?25. If yes Q24, from who did you receive the information or awareness messages about	•	Yes No Don't know From government official, military official, health authorities	Select one Select many. Don't read the options
COVID 19? If no Q24, from who do you usually receive information regarding public health issues and awareness messages?	•	From NGOs, local associations, aid workers From community support group, VSLA group, Women's Group From local authorities, religious leaders From relatives, friends, neighbors Other	
26. If yes Q24, how did you receive information or awareness messages about COVID 19? If no Q24, how do you usually receive information regarding public health issues and awareness messages?	· · · · · · · · · · · · · · · · · · ·	Social media (Facebook, Instagram, etc) TV news Radio Newspaper SMS / WhatsApp etc Leaflets Posters Discussion on the phone Door to door sensitization Public meeting or awareness session Via religious leaders and institutions Informal discussion Other st to be adapted by CO	Select many. Don't read the options
27. Which channels do you consider more authentic and trustworthy to receive information and updates? How would you prefer to receive information and updates?	•	Social media (Facebook, Instagram, etc) TV news Radio Newspaper	Select many, Ranking. (max 3) Read the options

	 SMS / WhatsApp etc Leaflets Posters Discussion on the phone Door to door sensitization Public meeting or awareness session Via religious leaders and institutions Informal discussion Other List to be adapted by CO (same as above) 	
28. In which languages, would you like to receive information about COVID 19?	Insert list depending on context	Select many (max 3)
29. What key messages did you receive about COVID 19?	 The most common symptoms are fever, tiredness, dry cough, sore throat, nasal congestion, diarrhea, in some cases loss of taste and smell The contamination vectors: The virus is spread from person to person through small droplets from the nose or mouth when an infected person coughs or exhales. People can catch COVID-19 from breathing the droplets or if they touch objects or surfaces where droplets landed and then touch their eyes, nose or mouth. It is not certain how long COVID-19 survives on surfaces (may last few hours to few days) Infection and contagion: Some people become infected but do not develop any symptoms and do not feel unwell but are contagious for others. 80% of people recover from the disease without needing any treatment. About 1 in 6 people who get COVID-19 become seriously ill & have breathing difficulties that might require medical attention, especially older people or those with underlying medical conditions. 	Select many. Don't read the options. Select the messages that are appropriately remembered by the respondents

	The <u>key barriers</u> to contamination are:	
	✓ Wash your hands frequently	
	with soap and water or use a	
	hand sanitizer with >60%	
	alcohol	
	✓ Maintain social distancing, at least 1.5-2 meters distance	
	between yourself and others,	
	specifically anyone who is	
	coughing or sneezing. Stay at	
	home as much as possible	
	✓ Avoid touching your eyes, nose and mouth	
	✓ Practice respiratory hygiene:	
	cover your mouth and nose with	
	a bent elbow or tissue when	
	coughing or sneezing. Dispose	
	used tissue immediately. ✓ If you are sick, stay at home	
	and monitor your symptoms. If	
	your symptoms become severe	
	for example, difficulty breathing,	
	coughing, high fever, seek medical attention.	
	Other	
	List might be adapted by CO	
	depending on local key messages	
	shared by local authorities	
30. If other Q29, please specify	Insert list of common fake news	Type text.
	being circulated or free typing	Optional if you want to know
		about people
		misconception
31. What are the most common	Fever, tiredness, dry cough,	Select many.
symptoms of COVID 19?	sore throat, nasal congestion, diarrhea, in some cases loss of	Do not read the options.
	taste and smell	tric options.
	Other wrong answers	
	Does not know / Not sure	
32. If other Q31, specify:	Insert list of common fake news	Type.
	being circulated or free typing	Optional if you want to know
		about people
		misconception
33. READ THE INFORMATION TO	The most <u>common symptoms</u> are	
RESPONDENT	fever, tiredness, dry cough, sore throat, nasal congestion, diarrhea,	
	in some cases loss of taste and	
	smell	
	1	<u> </u>

34. How can you get COVID 19?	 Contact with small droplets spread from nose and mouse when an infected person coughs or exhales Contact with infected surface or objects where droplets landed and then touch their eyes, nose or mouth Other wrong answers Does not know / Not sure 	Select many. Do not read the options.
35. If other Q34, specify:	being circulated or free typing	Type. Optional if you want to know about people misconception
36. READ THE INFORMATION TO RESPONDENT	The contamination vectors: The virus is spread from person to person through small droplets from the nose or mouth when an infected person coughs or exhales. People can catch COVID-19 from breathing the droplets or if they touch objects or surfaces where droplets landed and then touch their eyes, nose or mouth. It is not certain how long COVID-19 survives on surfaces (may last few hours to few days)	
37. In your understanding, do all people who are infected have symptoms?	YesNoDon't know	Select one
38. In your understanding, do all people who are infected become seriously ill and require medical attention?	YesNoDon't know	Select one
39. What are the risk factors to become seriously ill from COVID 19?	 People aged over 60 yo People with underlying conditions (chronic lung disease, moderate to severe asthma, cancer, diabetes, obesity, immune deficiencies) Other wrong answers Does not know / Not sure 	Select many. Do not read the options.
40. If other Q39, specify:	Insert list of common fake news being circulated or free typing	Type. Optional if you want to know about people misconception

41. READ THE INFORMATION TO RESPONDENT	Infection and contagion: Some people become infected but do not develop any symptoms and do not feel unwell but are contagious for others. 80% of people recover from the disease without needing any treatment. About 1 in 6 people who get COVID-19 become seriously ill & have breathing difficulties that might require medical attention, especially older people or those with underlying medical conditions.	
42. What are the key barriers to prevent COVID 19 contamination?	 Wash your hands frequently with soap and water or use a hand sanitizer with >60% alcohol Maintain social distancing, at least 1.5-2 meters distance between yourself and others, specifically anyone who is coughing or sneezing. Stay at home as much as possible Avoid touching your eyes, nose and mouth Practice respiratory hygiene: cover your mouth and nose with a bent elbow or tissue when coughing or sneezing. Dispose used tissue immediately. Other wrong answers Does not know / Not sure 	Select many. Do not read the options.
43. If other Q42, specify:	Insert list of common fake news being circulated or free typing	Type. Optional if you want to know about people misconception
44. READ THE INFORMATION TO RESPONDENT	The key barriers to contamination are: ✓ Wash your hands frequently with soap and water or use a hand sanitizer with >60% alcohol ✓ Maintain social distancing, at least 1.5-2 meters distance between yourself and others, specifically anyone who is coughing or sneezing. Stay at home as much as possible	

	✓ ✓	cover your mouth and nose with a bent elbow or tissue when coughing or sneezing. Dispose used tissue immediately.	
SOCIAL DISTANCING			
45. Do you know what social distancing is? (social distancing = at least 1.5-2 meters distance between yourself and others)	•	Yes No Don't know	Select one
46. Are you practicing social distancing and limiting your movement outside your home?	•	Yes, as much as possible Partially but sometimes I have to go outside Not all all Don't know	Select one.
47. If no or partially Q46, why?	·	I never heard about social distancing and limiting my movement outside my home I don't think social distancing and limiting my movement outside my home is important I have to go outside to work I have to go outside to get food I have to go outside to get water My home is too small to stay in all day with all my family Other Don't know	Select many. Read the options.
48. If Other Q47, specify			Type text. Optional, if you have time to analyze the answers
49. Do you understand why social distancing and home quarantine are important?	•	The virus is very contagious and social distancing will limit the spread of the virus You can be infected and present no symptom but still contaminate others	Select many. Do not read the options

50. If other Q49, specify:	 There is no vaccine nor treatment available for the moment Older people and people with underlying medical conditions might become seriously ill. And if many people become seriously ill at the same time, the medical facilities will be overwhelmed Other wrong answers Don't know/ Not sure 	Type.
oo. II dilici Q40, speciliy.	being circulated or free typing	Optional if you want to know about people misconception
51. READ THE INFORMATION TO RESPONDENT	 The virus is very contagious and social distancing will limit the spread of the virus You can be infected and present no symptom but still contaminate others There is no vaccine nor treatment available for the moment Older people and people with underlying medical conditions might become seriously ill If many people become seriously ill at the same time, the medical facilities will be overwhelmed 	Read out
52. How does the social distancing or restriction of movement imposed by authorities (if applicable) affect your life?	 Kids don't go to school anymore We have completely lost our income generating activities We have limited income generating activities We cannot access banks or withdraw cash from ATMs We cannot access the markets and shopping facilities to buy food and essential items We cannot access food assistance or cash distribution We cannot access medical services We cannot access other essential services We cannot attend important social gathering (weddings, etc) 	Select many. Read the options and select if respondent says yes.

	 There are increased tensions in my household There are increase safety concerns facing women and girls There are increase safety concerns facing men and boys Other List to be adapted by CO 	
53. If Other Q52, specify		Type text. Optional, if you have time to analyze the answers
54. To whom do community members most often go for help, when they have a safety concern?	 Community leaders Religious leaders Police Women group Local support groups Nobody Other List to be adapted by CO 	Select many. Don't read the options
55. Can you still access these, with the imposed restrictions on movement?	YesNoDon't know	Select one
WATER SUPPLY, COLLECTION AND	STORAGE	
56. What is the principal source of domestic drinking water for members of your household? (Consider water for drinking, cooking, bathing, personal hygiene, laundry and cleaning only – NOT for nondomestic use.)	 Public tap/standpipe Handpumps/boreholes Unprotected hand-dug well Water seller/kiosks Piped connection to house (or neighbour's house) Surface water (lake, pond, dam, river) Protected spring Unprotected spring Rain water collection Bottled water, water sachets Tanker truck Other (please specify Don't know List to be adapted by CO	Select many. Rank. Do not read the options (max 3)
57. How long do you have to walk one way and wait at the water point to get water?	 Water is available on premises Less than 15min 15-30min 30-60min More than 60min Don't know 	Select one

58. Is social distancing respected during waiting at the water point? (social distancing = at least 1.5-2 meters distance between yourself and others) 59. Do you collect enough water to meet all your households' daily needs – not for animal use, brickmaking, agriculture, gardening, etc.?	 Yes No Don't know Yes No Don't know 	Select one Select one
60. If no Q59, why not? 61. If dangerous or unsafe Q60, what are you doing to cope with it?	 There are water shortages Water is too far It is too dangerous or unsafe to get water Can't afford to buy enough Waiting time at the water point is too long Don't have enough storage containers Limitation of volume of water that can be collected at water point Other Don't know Nothing Going to the water point on a group (only female) Going to the water point on a 	Select many. Read the options
	group (male and female)Going to another safest water pointOther	
62. Do you have sufficient storage capacities (containers) to collect and store water for your household needs?	YesNoDon't know	Select one
63. Who usually collects water for your household?	 Female Child (Less than 10 yo) Male Child (Less than 10 yo) Female Child (10-14 yo) Male Child (10-14 yo) Female Adolescent (15-18 yo) Male Adolescent (15-18 yo) Female Adult Male Adult Female Adult +50 yo Male Adult +50 yo 	Select many. Don't read the option
64. Is there a specific hand washing	• Yes	Select one
device/station in your house where	Yes No	Gelect OHE

the household members can wash	Don't know	
their hands?		
(if in the field, ask to see it to confirm) 65. Is there water in the hand washing	• Yes	Select one
device/station?	No	Select offe
(if in the field, ask to see it to confirm)	Don't know	
66. Is there soap in the area of the	Yes	Select one
hand washing device/station?	• No	
(if in the field, ask to see it to confirm)	Don't know	
67. If no Q66, what are the main	Ran out of soap/Used it	Select many.
reason why your household does	Cannot afford soap	Do not read
not have soap?	Soap is unavailable/cannot find	the options.
	soap	
	Soap is unnecessaryDon't like soap	
	Don't like soap Other	
	Don't know	
68. Please name at least 3 of the most	Before eating	Select many.
important times when someone	Before cooking/meal	Do not read
should wash their hands?	preparation	the options
	After defecation	
	Before breastfeeding	
	Before feeding children	
	After handling a child's	
	stool/changing a nappy/cleaning a child's bottom	
	After coughing or sneezing	
	When caring for the sick	
	Other	
	Don't know or no response	
	given	
69. Is there hand washing station with	Yes in school	Select many.
soap and water at the schools and	Yes in places of worship	Read the
crowded public spaces you visit – such as markets, places of	Yes in train or bus stations	options
worship, and train or bus stations?	Yes somewhere else	
wording, and train of bue statione.	No nowhere	
70. Do you know what disinfectant	Yes	Select one.
cleaning products is?	• No	
71. What disinfectant cleaning product	List to be inserted by CO (include	Select many
do you use to clean your house?	type of product and brand)	0.1.1
72. Do you have disinfectant cleaning	• Yes	Select one
products?	No Don't know	
73. If no Q72, what are the main	Don't knowRan out of disinfectant cleaning	Select many.
reason why your household does	products/Used it	Do not read
not have disinfectant cleaning	Cannot afford disinfectant	the options.
products?	cleaning products	

74. What key items are you missing to ensure proper hygiene practices to protect yourself and your household from COVID 19?	 Products is unavailable/cannot find disinfectant cleaning products disinfectant cleaning products is unnecessary Don't like disinfectant cleaning products Other Don't know Soap Shampoo Water Water containers Disinfectant cleaning products Hand sanitizers Menstrual hygiene items Toilet paper Access to latrine/toilet Other 	Select many. Do not read the options.
75. For other Q74, specify: 76. What are women and girl's menstrual hygiene needs?: Only for female respondents	 Nothing Disposable pad Tampon Cotton Reusable pad Reusable cloth Reusable underwear 	Type text. Optional Select many. Do not read the options.
77. Are your menstrual hygiene needs being met? Only for female respondents	Menstrual cupOtherYesNoDon't know	Select one
The majority of people recover from the disease without needing any treatment, however some may become seriously ill & have breathing difficulties that might require medical attention, especially older people or those with underlying medical conditions. 78. In case that happens in your household, where would you seek medical attention? 79. What is the name of the health	 I don't know Pharmacies Health post Health center Hospital Mobile clinics Traditional healers Family doctor office Other List to be adapted by CO 	Select many. Don't read the option
facility?		Optional, if you have time

		to analyze the answers
80. Who manages this health facility you would go to?	 Ministry of Health NGO Private sector I don't know Other 	Select many. Don't read the options
81. If other specify		Type text. Optional, if you have time to analyze the answers
82. Do you have safe and easy access to the health facility?	 Yes No it is far No I cannot pay for transport No there are too many people waiting already Not enough money to pay for health care No functioning health facilities in the area Not safe to travel to the health facilities No female health staff No male health staff No, other reasons I don't know 	Select many. Read the options
83. If no other, specify		Type text. Optional, if you have time to analyze the answers
84. How does the situation and the disseminated information make you feel or affect your stress level?	 I am not worried at all because I don't believe COVID 19 is that serious I am not stressed. I feel safe because I am respecting the key messages I am slightly worried because I don't really understand what is going on or what will happen for me in the future I am very scared for myself and my family's health and survival I don't know 	Read the options and select one
85. What are the main fears you and your household face?	Health issuesEconomic situation and income generating activities	Select many

	 Access to food Access to medicine Missing school Safety (related to the crisis specifically) Others 	
86. Do you know where you can access psychosocial support?	Yes No	Select one
87. If yes, where?	 Health post Health center Hospital Community support group Friend and relative Other 	Select many
CONCLUSION		
88. Last question, what are the top three priority needs or concerns for you and your household	 Health care Food Water Sanitation - Hygiene Shelter and household items Education Livelihood Protection Other 	Select many. Rank (max 3)
89. Do you want to add something before we finish the interview? Enumerator can also add notes here		Type text. Optional

Thank you for taking the time to answer these questions. The aim is to better understand the situation related to COVID 19 and to improve how CARE and its partners can support to improve the situation. However, at this stage this does not mean we will be able to provide support. We are looking for funding and checking the best options to respond to the needs in the community.

Please note that all humanitarian assistance is provided free of charge. You will never be asked to provide sex, money, or other favors in exchange for receiving land, goods, food or services. Report such cases to a person or organization you trust.

Remember to wash your hands for 20 seconds with soap and water or an alcohol-based solution especially if you are using a shared phone.